TERMS AND CONDITIONS

The following conditions govern the course of the 'Solorius Contest. (hereafter 'contest') as organised by Gameforge 4D GmbH, Albert-Nestler-Straße 8, 76131 Karlsruhe, Germany (hereafter 'Gameforge').

1. Eligibility, Participants and Participation

- (1) Participation in the *contest* is free. All users who are of age resident in the European Economic Area, who comply with the requirements of the <u>General Terms and Conditions</u> (hereafter '**T&Cs**'), and who have a personal, active account (hereafter 'account') for aion.gameforge.com are eligible to enter. Employees of *Gameforge*, of *Gameforge* associated companies and any associates thereof are allowed to participate, but are excluded from receipt of any prizes.
- (2) A 'participant' is anyone entitled to participate as per Para. 1 who participate as per Para. 3 between 17/12/2018 and 7/1/2019, 11:59 PM CET ('participation period').
- (3) The object of participation is the independent creation of a hand-drawn or computer-aided graphic in which at least one 'Shugo' is depicted in a festive context ('work') and the submission thereof within the *participation period* in accordance with the following requirements ('entry'):
 - a) The *work* is submitted in .jpg or .png format with a maximum file size of five MB and is not covered by the rights of third parties.
 - b) The *entry* is submitted via the email address belonging to the *account* along with the subject 'Solorius Contest' to contest@aionfreetoplay.com.
 - c) Further, the email should also contain the game server and the character name belonging to the *account* of the *participant*, and information should be provided concerning by which copyright identifier the *participant* should be named if they win, as in the content of the *presentation* as the creator of the *work*. If they decline to share any such identifier, the *participant* hereby categorically gives their consent that the character name and game server provided will be sufficient as copyright identifier. If a creator designation is to be completely forgone, then the *participant* can indicate this as part of the *entry*.
- (4) Each *participant* is permitted only one *entry*. *Entries* submitted outside of the *participation period* as well as multiple *entries*, including *entries* linked to different *accounts* will not be considered.

2. Winners and Prizes

- (1) Gameforge will select a total of six works from amongst all eligible entries based on their respective creativity. The 'winners' are those participants who created these selected works.
- (2) Gameforge will announce the winners by 11/1/2019 on the internet sites (including the AION Steam page) and on the social networks maintained by Gameforge (together the 'Gameforge sites') using their character names and game servers, and inform them of their win via an email sent to the email address used for the entry (hereafter 'notification').
- (3) The winners will receive prizes in accordance with the contest announcement. Each prize will be dispatched from 14/1/2019 by a delivery service provider (hereafter 'service provider') commissioned by Gameforge, and requires the provision of a valid postal address (hereafter 'address') within the European Economic Area as well as submission of their preferred T-shirt size. Gameforge will ask the winners in the announcement to send in their addresses in response to the respective announcement up to the 11/2/2019 11:59 PM CET, at the latest ('response'). Responses that Gameforge receives late or does not receive will result in the loss of a claim on the respective prize. To the extent that the respective winner has decided not to submit a preferred T-shirt size, Gameforge can select a T-shirt size at their own discretion.

- (4) The prizes are deemed to have been awarded to the *winners* by *Gameforge* with the handover of the prizes to the *service provider*. If a prize cannot be delivered as the result of an erroneous *address* supplied by the *winner*, this will be at the expense of the affected *winner*.
- (5) To the extent that the prizes concern the receipt of digital content, however, this will be added to the *account* of the respective *winner* shortly after receipt of the *response*.
- (6) Lastly, in recognition of the creative services of the *winners*, *Gameforge* will present the *works* they have submitted on the *Gameforge sites* and label them as per no. 1 para. 3(c)) (hereafter the 'presentation').
- (7) A cash payment or payment of the prizes in physical goods or rather the exchange and/or transference to a third party is also not permitted.

3. Rights of Use and Indemnity

- (1) To the extent necessary for the purpose of participation in the *contest, Gameforge* grants the *participant* the free-of-charge, non-exclusive right to make use of the required elements of the online game AION.
- (2) For the purposes of the *presentation*, the *participant* grants *Gameforge* the free-of-charge, non-exclusive and irreversible right to use the respective *work* without limitation of time and place. This includes the rights of exploitation and reproduction, as well as the right to make the *work* publicly available and grant usage rights to third parties, in so far as this is necessary within the context of the *presentation*.
- (3) By submitting their *entry*, the *participant* provides assurance that they produced the *work* themselves, guarantees that this does not infringe on the rights of third parties and indemnifies *Gameforge* against all claims from third parties based on the infringement of third party rights in connection with the *work*.

4. Data Privacy

- (1) Gameforge will retrieve, process and use the provided personal data of each participant (this includes the core data of the account, including but not exclusive to the associated character name, the email address and the address provided by the winners plus the chosen copyright identifier as per No.1 para. 3(c)) and the T-shirt size, if requested), within the scope of the applicable legal data protection requirements and exclusively for the purposes of holding the contest (this includes the review of the right to participate and compliance with the participation conditions, as well as potentially for the deliver of prizes and the associated transmission of the address to the service provider, the delivery of the announcement as well as the associated announcement, as per No. 1 para.3(c), of the chosen copyright identifier of the winners on the Gameforge sites).
- (2) The personal data collected will initially be stored for the duration of the *contest* and then subsequently deleted. This excludes the as per No. 1 para. 3(c) chosen copyright identifiers publicised as part of the *presentation* on the *Gameforge sites* that are stored permanently primarily for reasons of transparency. To the extent that legal storage requirements stipulate more long-term storage, the affected data will be deleted at the latest following the expiry of such a storage obligation.
- (3) Further information on the handling of personal data by *Gameforge* can be found within the <u>Privacy Policy</u> (see in particular point 3.9 for the holding of contests and the significant legal bases for the associated processing of this as well as point 6 on the rights of the affected person).

5. Disclaimer

Gameforge, its bodies, employees, and subcontractors are liable exclusively for wilful intent and gross negligence, regardless of legal basis, and in cases of ordinary negligence, only for the violation of essential contractual obligations and limited to foreseeable damages, as far

as not precluded by other compulsory statutory provisions. These limitations do not apply for the loss of life, personal injury or damage to health.

6. Final Provisions

- (1) The participant agrees to these Terms and Conditions with their submission.
- (2) In addition to these Terms and Conditions, the <u>T&Cs</u> and the <u>Supplementary Game Rules</u> also apply (together the '**rules**').
- (3) Should a *participant* infringe upon the *rules* during the implementation and execution of the *contest*, or such an infringement is proven thereafter, their eligibility may be revoked.
- (4) Gameforge reserves the right to end the contest before the end of the participation period, if for technical or legal reasons its proper execution cannot be guaranteed.
- (5) In the event that any individual provisions of these Terms and Conditions become ineffective, the remaining provisions shall remain effective and binding. The unenforceable provision shall be substituted for the relevant statutory provision.